Maryland Department of Health and Mental Hygiene
Office of Health Care Quality
2015 Fact Sheet

_____

The Office of Health Care Quality (OHCQ) is the agency within the Department of Health and Mental Hygiene that monitors the quality of care in Maryland's 15,043 health care facilities and community-based programs, including:

- Adult Medical Day Care
- Allied Health Staffing Agencies
- Ambulatory Surgery Centers
- Assisted Living Programs
- Birthing Centers
- Community Mental Health Programs
- Comprehensive Rehab Outpt. Fac.
- Developmental Disabilities Programs
- Dialysis Centers
- Forensic Labs
- Health Maintenance Organizations

- Home Health Agencies
- Hospice Programs
- Hospitals
- Major Medical Equipment
- Medical Laboratories
- Nursing Homes
- Residential Service Agencies
- Residential Treatment Centers
- Substance Abuse Treatment Programs
- Surgical Abortion Facilities

The OHCQ's vision is that all those receiving care in Maryland can trust that their health care facility or program is licensed and has met the regulatory standards for the services that they offer. We achieve our mission of protecting the health and safety of Marylanders by:

- Licensing and certifying the state's health care facilities – through licensing, a facility gains the authority to operate in the state; through certification, a facility obtains the right to participate in the Medicare and Medicaid programs,
- Conducting surveys to determine compliance with State and federal regulations which set forth the minimum standards for provision of care, and
- Educating providers, consumers, and other stakeholders though written materials, websites, and presentations.

Location: Spring Grove Center, Bland Bryant Building, 55 Wade Avenue, Catonsville, Maryland 21228

Website: http://dhmh.maryland.gov/ohcq

To file a complaint: http://dhmh.maryland.gov/ohcq/SitePages/Complaint%20Form.aspx

Executive Director: Tricia Tomsko Nay, MD, CMD, CHCQM, FAAFP, FAIHQ, FAAHPM

Chief of Staff: Chrissy Vogeley, 410-402-8002, christina.vogeley@maryland.gov